

CONNECTIONS COVID INDICATORS

Updated October, 2021



Phase 1	Phase 2	Phase 3	Phase 4	Special Considerations
Indicators: Quarantine/Stay at Home order (state/county/city)	Indicators: Some reduction of COVID-19 cases (multiple sources)	Indicators: Significant reduction of COVID-19 cases (multiple sources)	Indicators: No or limited new cases, proper testing, tracking of COVID-19 cases (multiple sources)	Indicators: Rise in COVID-19 cases, testing, and deaths (multiple sources)
	Weekly catchment area cases: 1,400+	Weekly catchment area cases: 1,000 -1,399	Weekly catchment area cases: 0 - 999	
All staff works from home.	3-4 key staff allowed in offices (masked and distanced). No non-essential staff members.	Staff needing to be in office scheduled/allowed (masked and distanced).	Staff needing to be in office allowed (masked and distanced, unless in personal office space)	Return to lower number Phase level as detailed by catchment area health conditions and tracking.
1 staff member allowed in building at a time.	Closed common areas (kitchen/fridge, etc.)	Closed common areas (kitchen/fridge, etc.).	Some reopening of common areas.	
Cleaning company continues services to mitigate contamination	Follow 5-Star Certified Business practices and policies.	Follow 5-STAR Certified Business practices and policies		
Peer support group meetings remote only.	Multiple x day cleaning scheduled.	Consumers by appointment only in building w/health screening (masked and distanced).	Consumers allowed in building, observing social distancing, no congregating in common areas.	
DocuSign/Dropbox use for all onboarding.	Air purifiers, plexiglass at reception desk.	Partitions for lobby w/floor markings and plexiglass on reception desk.	Consumers wear masks as state/county/local policy for vulnerable.	
All digital communications.	All digital communications and meetings continue (including peer support).	Digital communications and meetings continue (including peer support).	Follow 5-Star Certified Business practices and policies.	
Remove all soft-surfaces from physical offices.	Consumer awareness communications of contact limitations	One x week cleaning	Limited daily office hours with open doors.	
Determined by official health service order.	Install Ring-type doorbell with remote camera access	Revamp all public signage.	Staff fully vaccinated/following all booster guidelines from CDA	
Staff fully vaccinated	Build out Video Interpreting services room	Flat screen in lobby w/digital signage regarding policies.		
	Begin scheduled/distanced usage of Video interpreting room in facility (with cleaning/scheduling protocol).	Interpreter digital studio utilized		
	No staff visits to nursing/group living homes.	Floor markings/signage throughout building.		
	Outside waiting areas used.	Outside waiting areas used.		
	Follow 5-Star Certified Business practices and policies.	Parking signs to encourages visitors to stay in car if outdoor waiting area is filled.		
	Staff fully vaccinated	Continue customer awareness of contact limitations.		
		Follow 5-Star Certified Business practices and policies.		